



Who We Are

Enablx is a leading provider of integrated customer service solutions including Call Center, IVR, Web, and Data-management solutions. In today's highly competitive global economy, efficient operations and quality customer service are key to marketplace success.

Today's customers expect access to product and / or service information from wherever they are, using various contact methods, including telephone, mobile, email, and web-based apps.

At Enablx we listen to your business needs and work with you and your team to build a cost-effective, customer service delivery solution focused upon building long-term, satisfying customer relationships.



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Customer Service Solutions

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Call Center

Enablx operates a state-of-the-art multimedia call center providing tiered technical and customer service support, including high-level technical support to on-site field personnel.

Customer Service representatives employed by Enablx provide first-class service and are committed to all of our clients' products.



Hosted IVR

Enablx develops and hosts a variety of automated Interactive Voice Response (IVR) applications, including schedule systems, tax processing, answering services, and card activation.

IVR application deployment includes flowchart design and scripting consultation, rapid development, testing, and turn-up, back-end database integration, and ongoing monitoring.



Web Services

Enablx develops a variety of web-based applications, including retail store locators, online reporting, and data entry sites.

Web application services feature site-mapping, functionality consultation and documentation, development, testing, turn-up database integration, hosting, and ongoing monitoring.



Dashboard Tools

View application statistics, transaction volumes, and other metrics via our secure online dashboard. Interactive reports and business intelligence tools enable clients to manage and track application usage and statistics on a real-time basis.

Gain Control of your application Via real-time routing and management tools.



Contact Us

Contact Enablx today at (800) 882-0044 opt 6 to discuss how we can help you meet your business objectives, or visit our website at www.enablx.com for more information.



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